Health Insurance Portability and Accountability Act (HIPAA) Privacy Tutorial for SETMA's Compliance with Federal and State HIPAA Behavior Health Requirements

If the Federal HIPAA requirements were not difficult to interpret and to comply with, the Texas Legislature in 2011 passed Texas HB300 which increased that complexity geometrically. Effective September 2014, all Texas Healthcare practitioners were required to renew their employee HB300 certification. That certification has to be renew every two years after that.

The details of the requirements of Federal HIPAA Primacy and Texas HB300 are given below. The major problem faced by a large medical practice is the number of patient charts which are requested daily by insurance companies and other covered entities. If a practice receives 200 requests a day compliance with Privacy Regulations means we must examine every chart for information which requires special handling. That special handling may involve getting a more inclusive permission from the patient or patient's power-of-attorney before the information can be released even for the most common and simple reason.

Because a chart can contain hundreds of pages and because the privacy issues apply even to Chronic Problem Lists, we needed an automated means of examining charts. Those which require special handling can be set aside while others can be sent out immediately. Because the Texas Privacy requirements are much more restrictive than the Federal Law, if you comply with Texas, you automatically comply with the Federal regulations.

Who Must Comply...

All Texas healthcare provider businesses are required to comply with the new bill. And you will have to update your training compliance every two years thereafter. Here is who is included: Healthcare Facilities, Clinics, Healthcare Providers, Persons maintaining Internet Websites, All workers handling PHI, ePHI & EHR (Protected Health Info, electronic PHI, Electronic Health Records).

What is Required...

- You'll need to understand & implement the new Patients Protection Guidelines in relation to Patient Privacy.
- Provide Proof-of-Employee-Training on patient EHR, ePHI and PHI for HB 300 (in certificate format).

- You'll need to train all new employees within 60 days of their hire (and have them sign a certificate).
- Remember to update every 2 years!
- Keep on file: Written Office Protocols for HI TECH LAW, EHR & ePHI for HB 300
- Understand the fines & punishments for breaches / violations of HB 300--- And know how to report breaches!

The following tutorial details the privacy requirements and shows how SETMA does this automatically. Below is SETMA's AAA Home template which is the starting point for all patient management in our EMR. In the fifth column near the bottom, you will see the button for the launching of SETMA's Behavior Health HIPAA Compliance tool. It is entitled *Check Sensitive Info* and is outlined in green.

SuthEAST Tetas Patient	Larry Home Phone	QTest (409)833-9		ex M Age 55 ate of Birth 09/01/1959	Patient's Code Full Code	e Status
ER ASSOCIATES	Vork Phone Cell Phone	() -	-	Patient has one 🤤 r more alerts!	<u>ck Here to Viev</u>	<u>v Alerts</u>
Pre-Vist/Prever	ntive Screeni	ng				
Patient Eligible For Ma	ndicara Pravi	ntiva Fram			Intens	ive Behavioral Therapy
Has the patient traveled to West Africa recently? O Yes O No						
Has the patient had any susp		-		: O No	Bri	idges to Excellence View
Click here if template acces	sed for admini	strative use	only.			VICW
Click here if the patient is ur	hable to respor	nd.				
Preventive Care	Template Su				Updated	Special Functions
SETMA's LESS Initiative <u>T</u> Last Updated 01/20/2015	Master GP	I			20/2015	Lab Present T
Preventing Diabetes T	Pediatrics		Hyp		21/2013	Lab Future T
Last Updated //	Nursing Ho	<u>me T</u>	<u>Lipi</u>	<u>ds I</u> 03/	08/2013	Lab Results <u>T</u> Hydration <u>T</u>
Preventing Hypertension T	Ophthalmol	<u>oqy</u>	Act	te Coronary Syn I	11	Nutrition T
Smoking Cessation T	Physical Th	erapy	And	<u>aina T</u>	11	Guidelines T
Care Coordination Referral	Podiatry		Ast	hma	11	Pain Management
PC-MH Coordination Review	Rheumatolo	<u>iqy</u>	Car	diometabolic Risk Syn_T_09/	23/2013	Immunizations Print
Needs Attention!! HEDIS NOF PORS ACO	11		CHE	I	11	Reportable Conditions
Elderly Medication Summary	Hospital Car	e re Summary	_ Dial	petes Education	11	Information
STARS Program Measures				daches	11	Charge Posting Tutorial
	Daily Progre		Rer	nal Failure	11	E&M Coding Recommendations
Exercise Exercise T	Admission (<u>Jraers I</u>	We	ight Management T	11	Drug Interactions I Infusion Flowsheet
<u>CHF Exercise</u> <u>T</u> Diabetic Exercise T						Insulin Infusion
	Discretio	eferral Orde	**			
Patient's Pharmacy	Ordered	Status	Priority	Order	Ordere	Chart Note - Now
	03/03/2015	cancelled	Routine	Event Monitor	James	Chart Note - Offline
Phone () -	03/03/2015	cancelled	Routine	Tilt Table	James	Return Info
Fax () -	02/10/2015	completed	Routine	Colonoscopy	James	Return Doc
Rx Sheet - Current	02/03/2015	ordered		Referrals: Holly, James. Consul	t James	Email
Rx Sheet - All Time	11/14/2014	ordered		X-ray exam of Finger: Left 2	James	
Home Health	09/28/2014	ordered	Routine	BMG	James 💌	Check Sensitive Info
			Order	<u>Management</u>		need and negation

There are five categories of sensitive information which triggers special handling of patient's charts. As SETMA expands its Behavioral Health and Mental Health Services, this function will becoming more and more important. Once the **Check Sensitive Info** button is deployed the following pop-up appears. There are five categories of information or data;

- 1. Does the chart contain HIV/AIDS diagnosis?
- 2. Does the chart contain positive HIV results?
- 3. Does the chart contain mental illness information?
- 4. Does the chart contain alcohol or substance abuse information?
- 5. Does the chart contain genetic testing information?

Check Chart For Sensitive Inform Take note of the following sensitive items contained in this p	
Does the chart contain HIV/AIDS diagnosis?	Yes
Does the chart contain positive HIV results?	No
Does the chart contain mental illness information?	Yes
Does the chart contain alcohol or substance abuse information?	Yes
Does the chart contain genetic testing information?	No
Cancel	

When the chart is opened, it is automatically checked for these categories by an algorithm which SETMA has created and embedded in the EMR. If such data is contained in the chart a "Yes" will appear in "red" beside that category of material. If the chart does not contain such data, a "No" will appear in "black" in the box next to that category of information.

The following five pop—ups have each category outlined in green for emphasis.

т	ake note of the following sensitive items contained in this particular the second sec	atient's chart.
	Does the chart contain HIV/AIDS diagnosis?	Yes
	Does the chart contain positive HIV results?	• 1 <u>No</u> [
	Does the chart contain mental illness information?	Yes
	Does the chart contain alcohol or substance abuse information?	Yes
	Does the chart contain genetic testing information?	No
	;	

e note of the following sensitive items contained in this	s patient's chart.
Does the chart contain HIV/AIDS diacinosis?	Yes
Does the chart contain positive HIV results?	No
Does the chart contain mental illness information?	
Does the chart contain alcohol or substance abuse information?	Yes
Does the chart contain genetic testing information?	No

Check Chart For Sensiti∨e Information				
Take note of the following sensitive items contained in this patient's chart.				
Does the chart contain HIV/AIDS diagnosis?	Yes			
Does the chart contain positive HIV results?	No			
Does the chart contain mental illness information?	Yes			
Does the chart contain alcohol or substance abuse information?	Yes			
Does the chart contain genetic testing information?	No			
Cancel				

Our identification of the charts which require special handling and thus our compliance with HIPAA Privacy is simple. However, there are other complexities to the HIPAA Privacy which require more effort.

Check Chart For Sensiti∨e Informa	ation
ke note of the following sensitive items contained in this pat	tient's chart
Does the chart contain HIV/AIDS diagnosis?	Yes
Does the chart contain positive HIV results?	No
Does the chart contain mental illness information?	Yes
Does the chart contain alcohol or substance abuse information?	Yes
Does the chart contain genetic testing information?	No
OK Cancel	

Check Chart For Sensitive Information

Take note of the following sensitive items contained in thispatient•s chart.

Doesthe chart contain HIV/AIDS diagnosis?	Yes
Doesthe chart contain posttive HIV results?	No
Doesthe chart contain mental illness information?	Yes
Does the chart contain alcohol or substance abuse information?	Yes
Doesthe chart contain genetic testing information?	No
OK	