

Southeast Texas Medical Associates, LLP

Embracing High-tech,
Hi-touch Care

Doing the Impossible with NextGen Healthcare

Dr. James L. Holly, co-founder and CEO of Southeast Texas Medical Associates, LLP (SETMA), has been a NextGen Healthcare client since 1998. He was first attracted to NextGen Healthcare's financial stability, but the company's people and technology sealed the deal. "We do things that would be impossible without NextGen knowledge and software tools," he explains.

SETMA must report 78 different infectious diseases to the Texas Department of Health. It deployed all 78 diseases using NextGen® solutions. What was once a very complex task now is accomplished by simply documenting the diagnosis and letting NextGen® Ambulatory EHR take care of the rest. "We've reduced a 15-minute task to no additional time for the provider," says Dr. Holly.

Dr. Holly says the NextGen® system enables SETMA providers to practice evidence-based medicine and that other systems don't have the same capabilities to aggregate data. SETMA also uses NextGen® solutions to quickly and easily aggregate data needed for pay for performance reimbursement. SETMA creates and tracks metrics at the point of service not only for payment but also to audit provider performance on over 200 quality metrics.

“You can produce a document for the patient in a matter of seconds detailing their conditions and explaining their care.”

Dr. James L. Holly, *co-founder and CEO*
Southeast Texas Medical Associates, LLP

NextGen Solutions Drive Patient Care Quality at SETMA

SETMA enhances quality of care and teamwork using NextGen® solutions. Dr. Holly reports that patients feel well cared for and safe because they know during every visit that all of their information is available for their doctor, nurse, or clinician. He adds that the high-tech culture enabled by NextGen® solutions has increased a corresponding high-touch culture because doctors and staff spend more time with patients instead of processing their clinical and administrative information.

SETMA reviews monthly quality metrics generated with NextGen® tools. An environment of excellence is maintained using provider-specific data to drive continuous improvement.

"I've practiced medicine for over 35 years and have used NextGen solutions for 14 years. The superior quality, depth, and standard of care we deliver today using NextGen solutions far outpaces what we delivered using our previous approaches and tools," concludes Dr. Holly.

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Patent pending.