

**SETMA's Invitation to submit information to
RJWF for the Primary Care Team Study**

On Apr 25, 2012, at 8:58 PM, "Wagner, Ed" <wagner.e> wrote:

TO: James Holly, MD, South East Texas Medical Associates
FROM: Ed Wagner, MD, MPH; Margaret Flinter, PhD, APRN; Tom Bodenheimer, MD, MPH
RE: Request for information for RWJF national program on primary care

Dear Dr. Holly,

Thank you for taking the time to speak with Dr. Rebecca Etz recently. As you may remember, she is working on behalf of a Robert Wood Johnson Foundation national program—the *Primary Care Team: Learning from Effective Ambulatory Practices (PCT-LEAP)*. The goal of the program is to identify and study about 30 high functioning primary care practices with interesting team models and use of staff (exemplar practices) in order to create tools and materials to help other primary care practices with transformation and improvement. A description of the program can be found on the [RWJF website](#).

Your practice was one of nearly 400 that were recommended by experts in primary care and your peers. Our National Advisory Committee has begun the work of drilling down to a final group of practices for site visits and to form a learning community aimed at sharing the collective knowledge and experience of the participating practices with others. We seek exemplar sites that have performance measurement programs in place that can help assess the impact of their innovations in the practice.

Our next step is to ask you to help us understand how you are measuring and using data on clinical quality, organizational performance, patient experience, and /or staff experience. From our initial conversation with you, it is likely you already are routinely collecting data in several of these categories. We would appreciate it if you would be willing to share any performance reports such as run charts, dashboards, or quality reports **that you already collect for your own improvement work**. The attached worksheet will give you an idea of what we would find useful. We will not share your information outside of the National Program Office. It would be most helpful if we could receive your information before **May 17**.

Thank you so much for working with us on this project. It is an ambitious undertaking whose success is dependent on the willingness and generosity of the practices that were recommended to us. We will be sure to acknowledge your participation in this project in program materials.

Again, our thanks for the excellent work you are doing, and for your involvement in this project. If you have any questions at all, about the project overall or about this data request, please call or e-mail Sarah McDonald at the National Program Office in Seattle (mcdonald.sj) 206-287-2735.)

On behalf of the RWJF PCT-LEAP project, we thank you for your time and commitment to primary care.

Sincerely,

Ed Wagner, MD, MPH
National Program co-Director
[Dr. Wagner's profile](#)

Margaret Flinter, PhD, APRN
National Program co-Director
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Tom Bodenheimer, MD, MPH
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