James L. Holly, M.D.

Five Year Old Chooses To Be A Doctor - Don't Walk By" - 38 Year Old To Join SETMA May 18, 2014

From: Maureen Bisognano < MBisognano@IHI.org>

Date: May 18, 2014 at 5:03:40 AM CDT

To: "James L. Holly" < Jholly@jameslhollymd.com>

Subject: RE: A UTHSCSA internal Medicine Residency graduate contacted to join

SETMA -- a remarkable story

Larry,

Just off a plane from Sweden where I gave a talk I called "Don't Walk By" on how important it is for us to stop and reach out to patients and colleagues alike. Then I received this story from you, and it resonated exactly with the theme of my talk! Another reason why I just love you!

Thanks for all you do.

Maureen

Maureen Bisognano President and CEO Institute for Healthcare Improvement 20 University Rd. Cambridge, MA 02138

----Original Message----

From: James L. Holly

[mailto:Jholly@jameslhollymd.com] Sent:

Thursday, May 15, 2014 8:48 PM

Subject: A UTHSCSA internal Medicine Residency graduate contacted to join SETMA -- a remarkable story

Today, SETMA's Internal CPA referred her double, first cousin as a possible physician to work with SETMA. I wrote him and he sent the following note:

"Howdy!

"Sir, I don't know if you remember me, but you actually took care of me when I was really

young. I think it was right after Dr. Johnson retired there in Beaumont. Anyway, on my 5th birthday, I came in for my annual "bronchitis" appointment (LOL) and you gave me a gift that day. It was a small wood block that had a brass man balancing on it. I also told you that day that I wanted to be a doctor when I grew up. You encouraged me and I am grateful for that.

"I would love to chat about prospects in Beaumont sometime in the near future. I will be transitioning out of the Military in the near future. I don't claim to the smartest Physician, but I am a hard worker and tend to inspire confidence in patients in a very short amount of time.

"I would love to start a dialogue with you and possibly join you in Beaumont in the future.

Gig Em,

CPT, MC, USA

Internal Medicine

MED HOME 2, IACH

Fort Riley, KS"

We talked this evening. I remember him from 33 years ago. I shook his hand and said, "You can be a physician!" His family moved to San Antonio and we lost touch.

Can you imagine how wonderful it will be if this five-year-old and this 37-year-old physician become 38 and 70 year-old-physician colleagues.

James (Larry) Holly, M.D. C.E.O. SETMA www.jameslhollymd.com

Adjunct Professor
Family & Community Medicine
University of Texas Health Science Center San Antonio School of Medicine

Clinical Associate Professor Department of Internal Medicine School of Medicine Texas A&M Health Science Center