

James L. Holly, M.D.

Letter to Camille Miller July 20, 2017

July 20, 2017

Camille Miller
President/CEO
Texas Health Institute

Dear Camille:

Your visit today was refreshing. Thank you for investing the time. We look forward to your next visit to SETMA.

This is a list of the materials we covered today and of the material which I promised to send you. I thought you might like an electronic copy in case you wanted to share with others.

This has the group picture of SETMA providers and the Abraham Lincoln quote
[In The News - Vital Signs – Examiner Publication](#)

Harvard Business Review article about Single Payer System
<https://hbr.org/2017/07/is-the-u-s-ready-for-a-single-payer-health-care-system>

The principles of being change agents is important to the foundation of SETMA:

[Your Life Your Health - Principles of Change Agents: If you are going to make a change, it had better make a difference](#)

We did not discuss the following but it is my response to being named a “Game Changer” by the Medical Group Management Association (MGMA). [In The News - MGMA15 Game Changers](#)

This addresses the Four Principles SETMA identified in 2000 contrasted with MIPS and MACRA four categories identified in 2014. The fact that they are identical, to us is significant.

[Your Life Your Health - Part I Four categories defined by MIPS Correlate with Four Strategies SETMA Defined in 2000-2005](#)

We discussed the four seminal events which took place in SETMA in May, 1999. The fourth is our principle of practicing a “celebratory spirit.”

[SETMA: May, 1999 - Four Seminal Events](#)

This is the content of the booklet which we distributed in 1998 and which we identified as our Cortez Moment when we scuttled our ships: [Your Life Your Health - More Than a Transcription Service: Revolutionizing the Practice of Medicine: And Meeting the Challenge of Managed Care With Electronic Medical Records \(EMR\) which Evolves into Electronic Patient Management](#)

We discussed the centrality of the team spirit to SETMA’s culture.

[About SETMA - The SETMA Team and The SETMA Culture](#)

SETMA Team: same article with active hyperlinks: [About SETMA - The SETMA Team and The SETMA Culture](#)

Twenty-First Century Medicine and Team Building

Before SETMA understood that Twenty-First Century medicine could not be practiced with pencil and paper (19th Century Medical Record Methodology) or with Dictation and Transcription (20th Century Medical Record Methodology), both of which drove us to Electronic Medical Records in 1998, SETMA understood that the demands of 21st Century medicine would require a team approach to healthcare delivery. All of the team building concepts in this chapter about SETMA’s beginnings were enunciated in 1995 and 1996. They have been repeated and refined but they have been part of the organizational spirit of SETMA from the beginning.

The last document we discussed was SETMA’s Model of Care

[The SETMA Way - SETMA’s Model of Care Patient-Centered Medical Home: The Future of Healthcare Innovation and Change](#)

The following are the documents which I promised to send you and did under separate cover:

1. [EPM Tools - Tutorial for the EMR Automated Team Function](#)

This is the response of the President of the Institute of Healthcare Improvement (IHI) to the team function: [Letters - Letter to Maureen Bisagnano, CEO of IHI, about SETMA’s The Automated Team and Maureen’s Response to SETMA’s Work](#)

2. [Day Care Philosophy for First Baptist Church, Beaumont, Texas](#)

3. ["The Nurturing of a Wife."](#)
4. [Dr. Holly and the MBA.](#)

I look forward to your next visit

James (Larry) Holly, M.D.
C.E.O. SETMA_
www.jameshollymd.com

Adjunct Professor
Family & Community Medicine
University of Texas Health San Antonio
The Joe R. and Teresa Lozano Long School of Medicine

Clinical Associate Professor
Department of Internal Medicine
School of Medicine
Texas A&M Health Science Center