

James L. Holly, M.D.

President of NQF, Dr. Cassell, SETMA and Quality Metrics Philosophy, SETMA's Model of Care and Public Reporting

From: "James L. Holly"

Date: March 27, 2015 at 10:20:22 PM CDT

To: "Jerry P Abraham, MPH"

Subject: Re: ACMQ Medical Quality 2015 | National Quality Scholars Gala

Thank you Jerry. Dr. Cassel, SETMA is a member of NQF and we have followed your work for years.

This is our seventh year of public reporting of performance on Quality Metrics by provider name at www.jameslhollymd.com. To review that reporting and to see the NQF endorsed measures we track

see: <http://www.jameslhollymd.com/public-reporting/public-reports-by-type>. Scroll down to see NQF measures.

Finally, SETMA's quality metrics philosophy and Model of Care can be seen

at: <http://www.jameslhollymd.com/letters/Robert-Wood-Johnson-Foundation-PCT-LEAP>

And <http://www.jameslhollymd.com/the-setma-way/setma-model-of-care-pc-mh-healthcare-innovation-the-future-of-healthcare>

One final thought is that the power of quality metrics is illustrated by Abraham Lincoln's 1858 statement when he said, "If we can first know where we are and whither we are tending, we can better judge what to do and how to do it." This is the place and power of tracking, auditing, analyzing and reporting metrics.

Sincerely,

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On Mar 27, 2015, at 9:56 PM, Jerry P Abraham, MPH wrote:

Dear Dr. Cassel,

It was a sincere pleasure meeting you today at the National Quality Scholars Gala. Thank you for all that you and your organization is doing to help us transform healthcare to deliver improved health outcomes, reduce costs and maintain quality and standards. Thank you also for your past leadership with the ABIM and making remarkable progress that improve physician training and education.

It's no easy challenge and as my mentor, SETMA CEO Dr. James Holly of Beaumont, TX, puts it--we're just in the infancy of creating a value based healthcare system and we're excited to see the progress we're making.

I had mentioned to you the PCMH transformative work that Dr. Holly is doing with his practice SETMA. They are the only practice in America accredited by NCQA, The Joint Commission, AAAHC & URAC and now exploring Planetree.

<http://www.jameslhollymd.com/medical-home>

When you shoot for the stars, anything is possible.

Also, as you mentioned developing quality measures that more accurately address complex care management, mental health and beyond, we've been looking at the stars, but now we have to start focusing on constellations and galaxies...comprehensively and truly meaningfully--and we're just starting to explore this universe and develop appropriate measures.

I look forward to crossing paths with you in the future and I hope that you and Dr. Holly are able to connect as well.

I count you among the Heroes of Healthcare that our transforming the way we care for patients and improve lives.

Sincerely,
Jerry

jpa

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