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**SETMA's Automated Team Function**

**UTHSCSA School of Medicine  
Family Medicine Grand Rounds  
July 22, 2015**

**Goals and Objectives for Grand Rounds**

1. Principles of Practice and EMR Development
2. Recognizing and Benefiting from Seminal Moments in Practice Transformation
3. How to address provider fatigue and/or burn-out
4. The Progression from Clinical Decision Support and Disease Management Tools to Process Automation
5. Improving Provider Performance and Satisfaction with Automation
6. Developing Tools for Provider and Patient Collaboration

**Summary**

The pressures on primary care providers have increased as more and more tasks are required of them at each patient encounter. As the demands of patient-centered care increase, team work and automation of functions are critical to help take the pressure off of primary care providers while maintaining their professional satisfaction and the quality of their performance. SETMA's Automated Team is an important contribution to this need. The following link gives a detailed explanation of [The Automated Team](#):

## Questions for CME

1. From where did the principles of SETMA's EMR and Practice Design come?
  - a. NCQA standards
  - b. American Board of Family Medicine
  - c. Peter Senge's The Fifth Discipline**
  - d. The American Medical Association
  
2. What is the logical extension of clinical decision support and/or electronic disease management tools?
  - a. Quality improvement metrics
  - b. Automation and Standardization of Provider Performance**
  - c. Family Medicine Board Certification
  - d. The Cortez Initiative
  
3. All of the following are conditions where performance improvement is not cheating except?
  - a. The test questions are given to you before the examination
  - b. The test is an open-book test
  - c. There is no time limit for taking the test
  - d. The test is supervised and can only be taken on a designated testing date and place**
  
4. The value of laboratory testing, procedure results or outcomes testing or improved by all of the following except?
  - a. Who orders the test or the procedure.**
  - b. The provider reviews the results
  - c. The results are used to treat the patient.
  - d. The test is performed by a certified an/or accredited laboratory.
  
5. All of the following are elements of determining how many tasks a provider can and/or will perform at each encounter?
  - a. How important is the task
  - b. How much time does it take
  - c. How much does the provider gets paid to do the task**
  - d. How much energy does it take