

## James L. Holly, M.D.

### Providers - James L. Holly, M.D.



- **Chief Executive Officer**
- **Adjunct Professor**  
Family and Community Medicine  
School of Medicine  
UT Health Science Center  
San Antonio
- **Clinical Associate Professor**  
Department of Internal Medicine  
Texas A&M Health Science Center  
College of Medicine
- [Curriculum Vitae](#)
- [A Brief Bio](#)
- [Ted Carpenter, Letter of Transmittal](#)
- [Provider's Responsibility](#)
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- [Teamwork](#)

- [Dr. Holly's Acceptance Address for the 2012 Distinguished Alumnus Award University of Texas Health Science Center San Antonio School of Medicine](#)
- [James L. Holly, M.D., receives 2012 Distinguished Alumni Award from School of Medicine](#)
- [Auditorium named for HSC alumnus James Holly, M.D.](#) -- The major auditorium at The University of Texas Health Science Center in San Antonio (750 seats, 400 annual meetings held in the auditorium) named the Dr and Mrs. James L. Holly Auditorium due to a multi-million dollar gift from one of Dr. Holly's patients - May, 2011
- [May 8, 2015, Golden Jubilee of Northwestern State University Class of 1965 and Presentation of The Carolyn Bellue Holly Distinguished Professor of Teaching and Learning Endowment: and the Marie Cobb Bellue Scholarship for Teaching and Learning Endowment, and the Irene Woodruff Holly Scholarship for Health Education](#)

[Endowment](#) -- Carolyn Bellue Holly Distinguished Professorship Endowment for 50th wedding anniversary

- [Northwestern State University 2016 inductees into Long Purple Line News Press Release Long Purple Line](#) -- Dr. Holly named Distinguished Alumnus, 2016.

### **Current Academic Appointments:**

Adjunct Professor  
Department Family and Community Medicine  
School of Medicine  
University of Texas Health Science Center  
San Antonio, Texas  
Clinical Associate Professor  
Department of Internal Medicine  
Texas A&M Health Science Center College of Medicine

### **Curriculum Vitae**

#### **Academic**

Northwestern State University - Undergraduate  
Bachelor of Arts - History and Philosophy  
1961 to 1965

Baylor University - Graduate School and Pre-Med  
Master of Arts - History (course work completed)  
1966 to 1969

University of Texas Health Science Center School of Medicine, San Antonio, Texas  
Doctor of Medicine  
1969 to 1973

**2012 Distinguished Alumnus**  
**School of Medicine**  
**University of Texas Health Science Center San Antonio**

**2016 Distinguished Alumnus**  
**Long Purple Line**  
**Northwestern State University Endowments**

**2017 Aesculapian Laureate Society,  
UT Health San Antonio Long School of Medicine**

**Graduate Medical Education**

Internal Medicine Internship  
1973 to 1974

**Medical School Activities**

Founder Health Careers Program for Minority Students  
Director of Program  
1969 to 1971

Organization of Student Representatives, Association of American Medical Colleges  
Founding Chair  
1970-1972

AAMC Executive Committee  
Voting Member  
1970 to 1971, 1971 to 1972

AAMC/AMA Accreditation Site Visit Cornell Medical College, New York City  
Voting Member 1972

**Medical School Activities Post Graduation**

- **President of Alumni Association for four years (2006-2010) during which alumni support of the school financial was increased geometrically.**
- Endowed the Dr. and Mrs. James L. Holly Distinguished Chair in Patient-Centered Medical Home in an interdisciplinary setting between Nursing, Pediatrics, Family Practice and Internal Medicine at the University Health Center San Antonio School of Medicine. March, 2011
- Endowed the Distinguished Lectureship on Patient-Centered Medical Home at the University of Texas Health Science Center San Antonio School of Medicine. Named the W.E. Bellue and William R. Holly, Sr. Distinguished Lectureship. - June, 2011
- Endowed the Primary Care Institute at UT Health Science Center San Antonio with a \$50,000 initial contribution - March, 2012
- Endowed a scholarship for senior family practice resident to attend an informatics conference annually at Texas A&M School of Medicine - 2009
- President Council, University of Texas Health Science Center San Antonio - multiple years

- Chancellors Council, University of Texas System, Austin, Texas - multiple years
- The University of Texas Health Science Center at San Antonio Development Board

### **Professional Activity**

Emergency Medicine  
Beaumont, Texas  
1974 to 1976

Solo Practitioner  
Beaumont, Texas  
1976-1995

Southeast Texas Medical Associates, LLP (SETMA, LLP)  
Beaumont, Texas  
Founder and Chief Executive Officer  
1995 to Present

### **Professional Positions Held**

- President, Golden Triangle Physicians Alliance (GTPA) and Independent Practice Association (IPA) of 250 Physicians - 1997 to Present
- Chairman of the Board, GTPA - 1997 to Present
- Medical Director, GTPA - October, 1997 to Present
- Hospitalist, GTPA - 1997 to Present
- Founding Board Member of Select Care of Texas, a Federally Qualified Physician Health Organization (PHO) - 1998 to 2009
- Member of HIMSS Patient Safety and Quality Outcomes Committee, 2011
- Member of National Quality Forum and invited participant in the 2010 Workshop on Care Transitions
- HIMSS, Innovation Committee, June 30, 2012 - June 20, 2014.

### **Professional Achievements in Leading SETMA**

- National Committee for Quality Assurance (NCQA) Tier III Medical Home
- NCQA Diabetes Recognition Program for all clinics
- Association for Ambulatory Healthcare (AAAHHC) accreditation for Medical Home
- AAACH accreditation for Ambulatory Care
- [Diabetes Center of Excellence](#) Affiliation
- [Agency for Healthcare Research and Quality HHS Accepted SETMA's LESS Initiative for its Innovations Program](#)
- All SETMA Providers Successfully Completed Joslin Program and Designated as Certified Joslin Primary Care Providers

- Office of National Coordinator, Health Information Technology, HHS through the Rand Corporation designated SETMA as one of 30 Exemplary Practices in Clinical Decision Support
- [SETMA awarded Gartner Business Intelligence Semi-Finalist for excellence in BI](#)
- [SETMA award Innovator of the Year, February, 2011, by \*Healthcare Informatics Magazine\*](#)
- eHealth Initiative Innovator of Year award, January 2012

### **Time Line on Patient Safety Developments at SETMA**

- 1998 - March 30, 1998, SETMA purchased NextGen Electronic Health Record and NextGen Enterprise Practice Management System.
- 1999 - January 26, 1999, first patients seen at SETMA on EHR. As of January 29, 1999, all patients seen at SETMA were seen with EHR and have been since.
- [1999 - Defining the value of EHR for the future of healthcare, “ More Than a Transcription Service: Reorganizing the Practice of Medicine With Computerized Patient Records \(CPR\).” May, 1999.](#)
- [1999 - SETMA morphed from EHR to electronic patient management - “More than a Transcription Service Revolutionizing the Practice of Medicine And Meeting the Challenge of Managed Care With Electronic Medical Records \(EMR\) which Evolves into Electronic Patient Management,” October 1, 1999.](#)
- 1999 - Began developing disease managements tools for diabetes, hypertension, lipids, CHF, Renal Disease, Cardiopulmonary Risk Syndrome and numerous others.

**All of SETMA’s Electronic Patient Management Tools were written by Dr. Holly and are posted on SETMA’s website. They are offered for use by any healthcare provider without cost. See below for more detail:**

- 2000 - Began using Statistical Analysis for population-care management
- 2003 - Began using a common data base across the entire patient-care experience - clinic, home, hospital, emergency department, physical therapy, hospice, home health, nursing home, etc.
- 2003 - SETMA named as one of 50 Exemplary Primary Care Practices by the American Board of Internal Medicine Foundation.
- [The American Board of Internal Medicine Foundation](#)
- 2003 - *Physician Practice* Magazine Southwest Region Clinic of the Year.
- [2003 - Continued the process of transforming into electronic patient management with a presentation at the Advancing the quality Agenda, Physician Performance measure, AMA, June 13, 2003, “Medical Records: Evolving into Electronic Patient Management.”](#)
- 2003 - Began tracking quality metrics for multiple conditions first with the Physician Consortium for Performance Improvement (PCPI).
- 2004 - Microsoft Clinic of the Year Award.
- 2004 - *Physician Practice* runner-up Practice of the Year.
- 2005 - Received the [HIMSS Davies Award. NextGen Healthcare Recognizes Southeast Texas Medical Associates for 2005 Ambulatory Care Davies](#)
- [HIMSS Davies Award](#)

- [HIMSS Physician IT Leadership Award, 2012](#)
- 2005 - SETMA successfully led the appeal for banning smoking in all public places in the City of Beaumont. [Smoking Ban Appeal September 4, 2005 Beaumont Enterprise Letters to the Editor](#)
- 2006 - SETMA among the leaders in maintaining access to healthcare during the natural disaster of Hurricane Rita. [Helping Patients Cope When Disaster Strikes](#)
- 2006 - HIMSS and Healthcare IT News [Texas group does EHR right](#). One committee member stated, “You say that you are pursuing excellence, you may not have achieved perfection, but you have surpassed excellence.”
- 2007 - Founded the SETMA Foundation which helps pay for the care of our patients when they cannot afford it. 2009, 2010 and 2011, the SETMA partners have given an annual gift to the Foundation of \$500,000. None of this money can be paid to or profit SETMA.
- [2007 - The SETMA Model of Care defined and described.](#)
- 2007 - World Healthcare Innovation and Healthcare Congress, Innovation to Transform Awards, Group Practice Runner-up, SETMA. [WHIT 3.0 1st Annual Editors Choice Awards](#)
- 2008 - Began monthly, ½ day training and quality improvement conferences for all healthcare providers.
- [2009 - Began using Physician Consortium for Performance Improvement Transitions of Care Quality Metric Sets.](#)
- [2009 - Began public reporting by provider name for quality metrics.](#)

[Currently SETMA reports on over 200 quality metrics on our website under \*Public Reporting\*](#). Please see below for more detail. [HIMSS: Quality 101: Public Reporting of Provider Performance](#)

- [2009 - February 16, began transforming practice into a patient-centered medical home. The first article of an eleven part series which defined the start of this process was published February 19, 2009, entitled, “Medical Home Part I: Is it the future of healthcare?” Since then fifty articles have been published by SETMA on this subject. \(see below\)](#)
- [2009 - Began developing a business intelligence software deployment for population management. This process is described in a series of articles on our web site under the icon entitled COGNOS.](#)
- [2010 - First documented and demonstrated elimination of ethnic disparities in diabetes and hypertension care.](#)
- 2010 (July) - Began follow-up calls (12-30 minutes) to all patients discharged from hospital and selected, high risk patients seen in clinic.
- [2010 - Designed a plan for decreasing preventable readmissions to the hospital.](#)
- [2010 \(August\) - opened the Department of Care Coordination at SETMA with a fulltime staff.](#)
- [2011 - HIMSS Stories of Success.](#)
- [HIMSS Stories of Success](#)
- [2011 - Patient-Centered Primary Care Collaborative \*Practices in the Spotlight - The Medical home and Diabetes Care.\*](#)

- [2011 - Innovator Award from Healthcare Informatics Magazine.](#)
- [2011 \(July\) - Began a program for all patients 13-64 for HIV screening.](#)

## Research Projects

- American Medical Association - Care Transitions Quality Metrics Application to Hospital Setting
- [Diabetes Center of Excellence](#) PI-CME - Glyco and Cardio PI-CME,
- [Diabetes Center of Excellence](#) PI-CME -- Eldercare PI-CME
- Centers for Disease Control - Analyzing Cost Control for Medicare Recipients in the Medical Home Setting
- Robert Wood Johnson Foundation LEAP study with the MacColl Institute
- [Robert Wood Johnson Foundation](#)

## Presentations with hyperlinks

**Texas Health Institute**, Austin, Texas, May 10, 2012, ["A New and Innovative Approach to Healthcare"](#)

**Guidelines Advantage Webinar** - June 13, 2012 (Guidelines Advantage is a joint project of the American Heart, American Diabetes and American Cancer Society), ["Importance of Data Analytics in Physician Practice"](#)

**TMF Health Quality Institute** (CMS' Texas Quality Improvement Organization), February 14, 2012, Webinar, ["Revolutionizing the Practice of Medicine And Meeting the Challenge of 21st Century Medicine With Electronic Medical Records \(EMR\) which Evolves into Electronic Patient Management"](#)

**National Institute for Quality Improvement and Education**, September 14, 2011, Washington, D.C., ["Moving From Quality Measurement to Continuous Performance Improvement"](#)

**Society For Academic CME**, New York City, April 8, 2011, ["Performance Improvement CME \(PI-CME\)"](#)

**Office of National Coordinator**, HIT, HSS, Washington, D.C., March, 2011, ["The Future of Healthcare"](#)

**HIMSS, Orlando**, February, 2012, ["Care Transitions: The Heart of Patient-Center Medical Home"](#)

## Publications

### Peer Reviewed

- *Improving Population Healthcare and Safety Through Real-time Data access, Auditing and Reporting,* Health Information and Management Systems Society (HIMSS) Stories of Success, March, 2011.
- Chapter Author, "Innovation for the Future of Health Care: The SETMA Model of Care," for *Innovation with Information Technologies in Healthcare*, edited by

- Dr. Lyle Berkowitz and Chris McCarthy, Springer Science and Business Media, 2011,
- HIMSS Safety 101 - contributor of multiple articles for this section of HIMSS website.

**Dr. Holly has written extensively on Patient-Centered Medical Home. The following annotated list are some of those articles:**

[2011 Gartner Business Intelligence Excellence Awards: SETMA A Semi-Finalist](#)

[The Gartner Award](#)

[A Developmental History of SETMA Chapter 1 Part 2 Team Building](#)

[A New Day in Health Care for You and for Us - Part IV - Are Quality Metrics a Good Part of the Future of Healthcare?](#)

[A New Day in Healthcare for You and for Us - Part III - Medical Home](#)

[A New Day in Healthcare for You and for Us - Part V - Certified Electronic Health Records \(EHRs\)](#)

[A Review of 2010 and a Projection for 2011](#)

[Accountable Care Organizations: What Is Required to Make Them Work?](#)

[Address to the Beaumont Chamber of Commerce August 2000 Part I](#)

[Address to the Beaumont Chamber of Commerce August 2000 Part II](#)

[Being Accountable For Good Preventive Care](#)

[Business Analytics and Your AQ](#)

[Can America's Healthcare Problems be Solved?: Part I - How?](#)

[Can More Care Provide Less Health?](#)

[Care Transitions: The Heart of Patient-Centered Medical Home - The Article](#)

[Citadel - A 1937 Introduction to the Spirit of Patient-Centered Medical Home](#)

[Concierge Medicine and the Future of Healthcare](#)

[Continuous Professional Development: Learning from a Convergence of Events](#)

[Core Measures: Baptist Hospital of Southeast Texas](#)

[EHR, Business Intelligence and Ethnic Disparities of Care](#)

[Evidence-Based Medicine versus Alternative Medicine](#)

[Healthcare Change and the Uninsured - Part II](#)

[Healthcare Quality Award 2012 - Part V: Data-Driven Improvement in the National Quality Strategy Priority Goal Areas](#)

[Healthcare Quality Award 2012 - Part VI: Demonstrated Results on Publicly Reported Performance Measures](#)

[Healthcare Quality Award 2012 Part I - Priorities for Performance Improvement](#)

[Healthcare Quality Award 2012 Part IV - Data-Driven Improvement in the National Quality Strategy Priority Goal Areas](#)

[Healthcare Transformation: Dynamic and Documents](#)

[HIMSS Innovation Committee and Introduction](#)

[Hospice Palliative Scales Part I](#)

[Hospice Palliative Scales Part II](#)

[How Has PC-MH Changed Healthcare Delivery](#)

[How Our Healthcare System Evolved and How It Must Change: Patient-Centered Medical Home](#)

[If You Want to Change the World? - Part I: University of Texas 2014 Commencement Address](#)

[If You Want to Change the World? - Part II](#)

[Improving Patient Care by Automating Care, Improving Patient Satisfaction and Care and Reducing Healthcare Provider Stress](#)

[Improving the quality of healthcare; why not cheat?](#)

[Is mdVIP preventive care? Part II](#)

[Is Unlimited Primary Care the Goal or Even Possible?](#)

[Leadership: Character Traits Needed for Healthcare Transformation Part II](#)

[Leadership: Character Traits Needed for Healthcare Transformation: Part I](#)

[Lessons from a Tree: Excellence Medicine as a Provider or Patient](#)

[Lessons from the African Ship of Hope](#)

[mdVIP - Concierge Medicine - and Proctor and Gamble Part III](#)

[mdVIP vs Patient-Centered Medical Home Part I: Why They Are Not The Same](#)

[Medical Home Part I: Is it the future of healthcare?](#)

[Medical Home Part II: What is it?](#)

[Medical Home Part III: Requirement Number 1 of 28](#)

[Medical Home Part IV: Help and Hope in Healthcare](#)

[Medical Home Part IX: Radical Changes in Healthcare Delivery](#)

[Medical Home Part V: Healthcare Education and Delivery: Essential Changes Needed in Both](#)

[Medical Home Part VI: Evidenced Based Medicine Defines the Standard and the Structure of Care](#)

[Medical Home Part VII: Reporting of Quality Measures Performance](#)

[Medical Home Part VIII: Why is Medical Home Called Patient-Centered Medical Home?](#)

[Medical Home Part X: A Summation of the Beginning of a Journey](#)

[Medical Home Series Two: Part I The Movie](#)

[Medical Home Series Two: Part II The Caution Lights](#)

[Medical Home Series Two: Part III The Baton](#)

[Medical Home Series Two: Part IV A Metaphor for Medical Practice](#)

[Medical Home Series Two: Part IX Letter of Introduction SETMA's Patient-Centered Medical Home](#)

[Medical Home Series Two: Part IX Telling The Truth and Collaboration](#)

[Medical Home Series Two: Part V Continuity of Care](#)

[Medical Home Series Two: Part VI Care Transitions](#)

[Medical Home Series Two: Part VII Care Coordination](#)

[Medical Home Series Two: Part VIII Patient Centered - What Does That Mean?](#)

[Medical Home Series Two: Part X - Quality, Coordination and Cost of Care](#)

[Medical Home Series Two: Part XI - Continuation of Quality, Coordination and Cost of Care](#)

[Medical Home Series Two: Part XIV - Medication Reconciliation: AMA, NQF, ISMP](#)

[Medical Home Series Two: Part XV - The SETMA Foundation](#)

[Medical Home Series Two: Part XVI - Quality Metrics in the Medical Home](#)

[Medical Home Series Two: Part XVII - SETMA's Model of Care & Patient-Centered Medical Home](#)

[Medical Home Series Two: Part XVIII - Introduction to SETMA's 2009, 2010 and 2011 Series of Articles on Medical Home](#)

[Medical Home Summit](#)

[Medical Home: Questions About Our Journey](#)

[Medicare Preventive Services: Initial Preventive Physical Exam & Annual Wellness Visit](#)

[National Committee for Quality Assurance's \(NCQA\) Distinction in Patient Experience Reporting](#)

[NCQA's New Distinction in Patient Experience Reporting](#)

[Over-diagnosis - THE Problem?](#)

[Overcoming Healthcare Provider Fatigue with the Power of Electronics](#)

[Paternalism or Partnership: The Dynamic of the Patient-Centered Transformation](#)

[Patient and Family Engagement: Part I](#)

[Patient Centered Medical Home Poster Child: An Update after Five Years of Treatment in a Medical Home](#)

[Patient-Centered Medical Home - Care Coordination and Coordinated Care](#)

[Patient-Centered Medical Home and Care Transitions: Part I](#)

[Patient-Centered Medical Home and Care Transitions: Part II](#)

[Patient-Centered Medical Home Annual Questionnaires](#)

[Patient-centered Medical Home SETMA's COGNOS Project](#)

[Patient-Centered Medical Home: Award & Chinese Delegation Visit to SETMA](#)

[Penetration of PC-MH as of September 30, 2014](#)

[Preventable Readmissions: Predictive Modeling, Nurse Practitioners and Changes in Models of Healthcare Delivery](#)

[Problem List Reconciliation: The Tools Required to Facilitate the Maintenance of a Current, Valid and Complete Chronic Problem List in an EMR-Part I](#)

[Provider Payment Reform: Incentives to Improve Care](#)

[Re-Evaluating the Value of Members of the Healthcare Team](#)

[Reducing Preventable Readmissions to the Hospital](#)

[Reporting of Health Care Provider Performance](#)

[Robert Wood Johnson Foundation Site Visit Team](#)

[SETMA -- HIMSS Stories of Success: Part I -- Improving Population Healthcare and Safety Through Real-time Data access, Auditing and Reporting](#)

[SETMA and the National Quality Forum](#)

[SETMA Featured in National Publication - "A Portrait of Health"](#)

[SETMA HIMSS Stories of Success: Part II -- Improving Population Healthcare and Safety Through Real-time Data access, Auditing and Reporting](#)

[SETMA to Participate in the Guidelines Advantage Program](#)

[SETMA's 18th Anniversary: August 1, 1995 - August 1, 2013](#)

[SETMA's Application for Always Events Recognition Program](#)

[SETMA: Practices in the Spotlight Medical Home and Diabetes Care](#)

[SETMA's Community Council](#)

[SETMA's Journey to Electronic Patient Management and Patient-Centered Medical Home: began at Medical Group Management Association \(MGMA\) October, 1997 National Meeting](#)

[SETMA's Meaningful Use Two Dilemma Part I](#)

[SETMA's Meaningful Use Two Dilemma Part II](#)

[SETMA's Patient-Centered Medical Home and the Consumer Council](#)

[SETMA's Response to the Robert Wood Johnson Foundation: Part I - The Primary Care Team: Learning from Effective Ambulatory Practices](#)

[SETMA's Response to the Robert Wood Johnson Foundation: Part II - The Primary Care Team Learning from Effective Ambulatory Practices](#)

[SETMA's Response to the Robert Wood Johnson Foundation: Part IV The Primary Care Team Learning from Effective Ambulatory Practices](#)

[SETMA's Response to the Robert Wood Johnson Foundation: Part V The Primary Care Team Learning from Effective Ambulatory Practices](#)

[SETMA's Response to the Robert Wood Johnson Foundation: Part VI The Primary Care Team Learning from Effective Ambulatory Practices](#)

[Southeast Texas Medical Associates, LLP: August 1, 1995 - July 31, 2012](#)  
[STARs Program and SETMA's Solution](#)  
[STARs Program and SETMA's Solution Part II](#)  
[Teamwork: Big Pharma and Healthcare Providers](#)  
[Texas State Reportable Infectious Diseases: A Systems Solution to the Problem of Reporting](#)  
[The Convergence of Public Health: Ethics, Primary Care and Routine HIV Testing in Healthcare](#)  
[The Conversation Project](#)  
[The Familiar Physician Contrasted with SETMA's Experience Part I](#)  
[The Familiar Physician Contrasted with SETMA's Experience Part II](#)  
[The Flaw of Subscription Medicine](#)  
[The Future of Collaboration Between Physicians and Nurses](#)  
[The Mission, the vision and the goals of SETMA's Primary Care Medical Home](#)  
[The Paradoxical Commandments of Leadership and Healthcare](#)  
[The Place of Patient-Centered Medical Home in the Future of Healthcare Delivery](#)  
[Things I Would Like To Tell my Friend](#)  
[Transitions of Care Management Coding: SETMA's Preparation and Solutions](#)  
[Transitions of Care: Handing Off Care to an Activated Patient](#)  
[What Does Patient-Centered Medical Home Mean to You? - The Examiner](#)  
[What is SETMA's Medical Home? Part II](#)  
[What is SETMA's Medical Home? Part III](#)  
[What is SETMA's Medical Home? Part I](#)  
[What is SETMA's Medical Home? Part IV](#)

### **Transforming Your Practice TCPI**

- **Overview and the Philosophical Underpinnings to SETMA's Website ([www.jameslhollymd.com](http://www.jameslhollymd.com))** which is SETMA's "Offer" to the Center for Medicare and Medicaid Services' (CMS) Transforming Clinic Practice Initiative (TCPI) By James L. Holly, MD.

### **Summation of SETMA's TCPI Website** â€“ Transforming Clinical Practice Initiative Presented to CMS

- **Complete copy, with Index composed of hyperlinks, of all sections of SETMA's TCPI website**

### **Transforming Your Practice - CMS Quality 12.2015 TCPI**

- **SETMA's Description of the TCPI Program**
  - [Transforming Clinical Practices Initiative](#)
  - [The CMS Transforming Clinic Practice Initiative](#)
  
- **Prepared prior to the 2015 CMS Quality Conference and the TCPI Meetings**
  - [CMS's Transforming Clinical Practice Initiative](#)
  - [November 13, 2015 Acceptance of Invitation to Address the Transforming Clinical Practice Initiative at CMS December 1-3 Healthcare Quality conference](#)
  
- **December 1-3, 2015 TCPI and CMS Quality Meeting**
  - [CMS' Transforming Clinical Practice Initiative, Response to December 1, 2015 Session in Baltimore, Maryland at the CMS Quality Conference](#)
  - [Contributing to the library required for the success of TCPI, December 2, 2015](#)
  - [TCPI information which may be helpful to PTNs and SANs](#)
  - [Disparities and Hope](#)
  - [TCPI, Director, Center for Clinical Standards and Quality, CMS](#)
  
- **SETMA's Prior Contacts with CMS**
  - [SETMA has experienced three overall functionalities required to meet the goals identified by CMS/ONC in this conference](#)
  - [SETMA's Solution for CMS and ONC Meeting on Health IT to support ACO](#)
  - [Letter to CMS Staff of April 23, 2015 ONC/CMS Joint Meeting Requesting Introduction to Person or Department to Discuss CMS Compliance with Physician Hospital Team Membership](#)
  - [The Value and the Power of the Healthcare Team: Answering Dr. Amy Townsend's Imperative](#)

- [Medical Home Magno CMS Question Medical Home Servicers Delivered by James L Holly, MD](#)
- [CMMI Care Innovation Summit, Washington, D.C. January 26, 2012: Observations of an Attendee](#)
- [CMS Medical Home Feedback Report Qualify & Cost](#)
  
- **[Payment Model Discussion with Texas Insurance Commissioner - November 1998](#)**
  - [Description of November 28, 1998 Testimony to Texas Insurance Commissioner](#)
  - [Responses to my September 25, 1998 Testimony to the Texas Department of Insurance Commissioner's Public Hearing](#)
  - [Testimony before Texas Department of Insurance Proposed Financial Incentive Guidelines Austin, Texas, September 24, 1998](#)
  
- **[Prepared in the Past Relevant to Practice Transformation](#)**
  - [The Joy of Medicine - The Imperative of Celebration:: The History of SETMA's Preparation for and Journey to ICD-10](#)
  - [CMS's Transforming Clinical Practice Initiative Michael Kinne Star Medicaid Introduction to SETMA](#)
  
- **[Transformation Introductory Concepts](#)**
  - [Leadership: Character Traits Needed for Healthcare Transformation - The need for change by The Joint Commission](#)
  - [Transforming 21st Century Healthcare Through The Power of Electronic Patient Management](#)
  - [The Place and Spirit of Accreditation Activities for Improving Healthcare which is Sustainable](#)
  - [Managed Care and Electronic Patient Records](#)

- **Value-Based Payment Model**
  - Value-Based Payment Models, Questions for the Industry, Health Leader Media, Answers By James L. Holly, MD April 2, 2015
  - Value-Based Payment Models, Questions for the Industry, Health Leader Media, Answers by James L. Holly, MD April 15, 2015

### **Transforming Your Practice - Leadership and Governance**

- Governance Board - the keys to a successful practice transformation are clear chains of command, identification of leadership, leadership responsibilities and leadership training:
- Governance Board defines the corporate team, culture, mission, vision and goals
- Governance Board establishes Healthcare Provider Standards
- Governance Board establishes duties of Executive Management
- Governance Board established organization-wide Planning to Maintain Focus on Safety and Quality
- Governing Board establishes care guidelines, responds to sentinel events, manages all sites, and provides patients information about PC-MH

### **Transforming Your Practice - Care Coordination**

- **Introduction**
- **Medical Home Transitions of Care: One Form of Care Coordination**
- **Coordination is the process of continuity of care. In the case of all documents created in the care of a patient, whether:**
- **Transforming Your Practice - Care Coordination**
  - A Care System for Effecting Reductions in Preventable Readmission Rates
  - SETMA's Care Coordination Department's Functions
  - SETMA's Care Coordination and Transitions of Care: Part I

- [Patient-Centered Medical Home - Care Coordination and Coordinated Care](#)
- [Medical Home Series Two: Part VII Care Coordination](#)
- [Medical Home Series Two: Part XII - National Quality Forum and Care Coordination](#)
- [Medical Home Series Two: Part XIII - National Quality Forum and Care Coordination Part II](#)
- [SETMA's Inpatient Team Based Process Analysis: The Interaction of SETMA's Hospital Care Team - Collegiality and "Electronic Huddles](#)
- [Medical Home Part IV: Help and Hope in Healthcare](#)
- [From Homicidal Threat to Reciprocal Caring: A Patient-Centered Journey](#)
- [Medical Home Part III: Requirement Number 1 of 28](#)

### **Transforming Your Practice - HIPAA and Security**

- [Medical Records: Is it Secure?](#)
- [Health Insurance Portability and Accountability Act \(HIPAA\) Privacy Tutorial](#)
- [Is Your SETMA Medical Record Secure?: Part I](#)
- [Is Your SETMA Medical Record Secure?: Part II](#)
- [SETMA's Provider Training for September, 2013](#)
- [Notice of Privacy Practices](#)
- [Principles Contacting SETMA & Secure Texting](#)
- [SETMA September Provider training HIPAA and Security](#)

### **Transforming Your Practice - Data Analytics**

- [The Importance of Data Analytics in Physician Practice](#)
- [Abraham Lincoln and Modern Healthcare](#)
- [Patient-Centered Medical Home: The Power of Data in Designing the future of healthcare](#)
- [Patient-Centered Medical Home and Care Transitions: Part I](#)
- [Business Analytics and Your AQ](#)
- [Transforming Healthcare: Public Reporting of Provider Performance on Quality Measures](#)
- [2010 - SETMA and the Future](#)
- [Patient-centered Medical Home SETMA's COGNOS Project](#)
- [COGNOS and SETMA - Why and What is our goal?](#)
- [AHRQ - Ethnic Disparities in Care](#)
- [SETMA -- HIMSS Stories of Success: Part I -- Improving Population Healthcare and Safety Through Real-time Data access, Auditing and Reporting](#)
- [SETMA HIMSS Stories of Success: Part II -- Improving Population Healthcare and Safety Through Real-time Data access, Auditing and Reporting](#)

### **Transforming Your Practice - Care Transitions**

- [Introduction](#)

- **Medical Home Transitions of Care: One Form of Care Coordination**

- [Transition of Care - One form of Care Coordination](#)
- [HiMSS-2012 Care Transitions: The Heart of Patient-Center Medical Home](#)
- [HIMSS 2012: Leaders and Innovators Breakfast Meeting](#)
- [SETMA's video submitted to the Robert Wood Johnson Foundation's Video Contest](#)
- [A Care System for Effecting Reductions in Preventable Readmission Rates](#)
- [SETMA and the National Quality Forum](#)
- [Patient-Centered Medical Home and Care Transitions: Part I](#)
- [Patient-Centered Medical Home and Care Transitions: Part II](#)
- [Passing the Baton: Effective Transitions in Healthcare Delivery](#)
- [SETMA's Inpatient Team Based Process Analysis: The Interaction of SETMA's Hospital Care Team - Collegiality and "Electronic Huddles"](#)
- [Reducing Preventable Readmissions to the Hospital](#)
- [Medical Home Series Two: Part VI Care Transitions](#)
- [CMMI Care Innovation Summit, Washington, D.C. January 26, 2012: Observations of an Attendee](#)
- [The Future of Healthcare - SETMA's View](#)

### **Transforming Your Practice - LESS Initiative**

- [Less Initiative: SETMA](#)
- [LESS Initiative Tutorial](#)
- [SETMA's LESS Initiative and AHRQ Health Care Innovations Exchange](#)
- [LESS Initiative: Response to Beaumont Enterprise Article on the Less Initiative](#)
- [Less Initiative: Response to Letter to the Editor about \*\*Less Initiative\*\* Article](#)

- **The Less Initiative is critical to the care of patients with diabetes, hypertension and Cardiometabolic risk syndrome. The following materials address details of Cardiometabolic Risk:**

- [Cardiometabolic Risk Syndrome Part I: Introduction](#)

- [The following articles carry the Cardiometabolic risk syndrome and the Less Initiative into specific cardiovascular risk factors.](#)
- [Cardiovascular Disease Risk Factors - Part I - Introduction](#)

### [Transforming Your Practice - Medical Records](#)

- [More Than a Transcription Service: Revolutionizing the Practice of Medicine: And Meeting the Challenge of Managed Care With Electronic Medical Records \(EMR\) which Evolves into Electronic Patient Management](#)
- [May, 1999 -- Four Seminal Events in SETMA's History](#)
- [Designing an EMR Guided by The Fifth Discipline by Peter Senge, PhD](#)
- [Healthcare: EMR only distantly related to 'real' electronic patient management](#)
- [Don't Load Both Barrels - The Story of SETMA's Implementation of NextGen EMR and EPM](#)
- [March 30, 1998 - March 30, 2012: SETMA's Journey Toward Electronic Health Records](#)
- [Pursuing Excellence in Healthcare Delivery: Personal Mastery and Electronic Medical Records as Tools of Excellence](#)
- [Principles of Change Agents: If you are going to make a change, it had better make a difference](#)
- [Healthcare: Metanoia -- A Shift of Mind](#)
- [The Titanic: Technology, Temerity and Tradition - What Healthcare Can Learn From the Titanic](#)
- [Abraham Lincoln and Modern Healthcare](#)

### [Transforming Your Practice - Clinical Decision Support](#)

- [Introduction](#)
- [Texas State Reportable Infectious Diseases Tutorial](#)
- [Electronic Tickler File Tutorial](#)
- [Problem List Reconciliation: The Tools Required to Facilitate the Maintenance of a Current, Valid and Complete Chronic Problem List in an EMR](#)
- [Transitions of Care Management Coding \(TCM Code\) Tutorial](#)
- [Nutrition Assessment Tutorial](#)
- [Skin Care Tutorial](#)
- [Hydration Assessment Tutorial](#)
- [Fall Risk Tutorial](#)
- [Depression Tutorial](#)
- [Future Labs Tutorial](#)
- [Stratifying End-of-Life Risk for Hospice Services: Tutorial for SETMA's Deployment of Four Risk Calculators for Hospice Care](#)
- [HCC/RxHCC Risk Tutorial](#)
- [Pain Management Tutorial](#)

## **Transforming Your Practice - Hospital Care Tools**

- [Hospital Care Summary and Post Hospital Plan of Care and Treatment Plan Tutorial](#)
- [Physician Consortium for Performance Improvement Care Transition Data Set Tutorial](#)
- [Transitions of Care Management Coding \(TCM Code\) Tutorial](#)
- [Using The Clinic and Hospital Follow-up Call Templates](#)
- [Hospital Consumer Assessment of Healthcare Providers and Systems \(HCAHPS\): Tutorial for SETMA's Internal HCAHPS Survey](#)
- [Admission Orders Tutorial](#)
- [Hospital Daily Progress Note Tutorial](#)
- [Care Transitions Data Set from Physician Consortium for Performance Improvement](#)

## **Transforming Your Practice - Disease Management Tools**

- **Introduction**
- [Acute Coronary Syndrome Tutorial](#)
- [Adult Weight Management Tutorial](#)
- [Angina Tutorial](#)
- [Cardiometabolic Risk Syndrome Tutorial](#)
- [Chronic Renal Disease Tutorial](#)
- [Congestive Heart Failure Tutorial](#)
- [Diabetes Tutorial](#)
- [Hypertension Tutorial](#)
- [Lipids Tutorial](#)
- [Lipid Quality Audit Tutorial](#)
- [Primary Pulmonary Hypertension Tutorial](#)

## **Transforming Your Practice - Preventive Health Tools**

- [Introduction to Preventive Health Tools](#)
- [Adult Weight Management Tutorial](#)
- [LESS Initiative Tutorial](#)
- [Diabetes Prevention Tutorial](#)
- [Hypertension Prevention Tutorial](#)
- [Intensive Behavioral Therapy \(IBT\) Obesity and Cardiovascular Disease Medicare Preventive](#)
- [Initial Preventive Physical Exam & Annual Wellness Visit Tutorial](#)
- [Exercise Prescription Tutorial](#)
- [CHF Exercise Tutorial](#)
- [Diabetic Exercise Tutorial](#)
- [Smoking Cessation Tutorial](#)

## **Transforming Your Practice - Behavioral Health**

- [Behavioral Health in SETMA's Patient-Centered Medical Home Model of Care](#)
- [Medical Home Transtheoretical Model Assessment Stages of Change Tutorial](#)
- [Intensive Behavioral Therapy \(IBT\) Obesity and Cardiovascular Disease Medicare Preventive](#)
- [Smoking Cessation Tutorial](#)
- [Fall Risk Tutorial](#)
- [Depression Tutorial](#)
- [Annual Questionnaires: Fall, Functional, Pain, Stress, Wellness](#)
- [Adult Weight Management Tutorial](#)
- [LESS Initiative Tutorial](#)
- [Stratifying End-of-Life Risk for Hospice Services Tutorial](#)
- [Pain Management Tutorial](#)
- [Reduction of Antipsychotic Medications Toolkit](#)

### **Transforming Your Practice - Transformation Tools**

- [\*\*Introduction - Concept of Transformation versus Reformation\*\*](#)
- [\*\*The Ultimate Hope of the Future of Healthcare is Transformation\*\*](#)
- [Process Analysis and How Many Tasks Can You Get A Provider to Perform at Each Encounter?](#)
- [Teaching Tool for PC-MH Course “Patient Care Activation, Engagement, Shared-Decision Making](#)
- [Tutorial for the EMR Automated Team Function](#)
- [SETMA's Model of Care Patient-Centered Medical Home: The Future of Healthcare Innovation and Change](#)
- [NCQA Interview February 14, 2014: Written Answers to Questions Submitted by Ashley Carter NCQA, Communications Specialist](#)
- [Health IT to Support ACO and Group Reporting](#)
- [The Primary Care Team: Learning from Effective Ambulatory Practices \(PCT-LEAP\): Performance Measures Worksheet - Robert Wood Johnson Foundation](#)

### **Transforming Your Practice - “NEW” Transformation Tools**

- [Chronic Care Management Codes Tutorial](#)
- [ePCS and High Intensity Drug Trafficking Areas \(HIDTA\) Program](#)
- [Prescribing Pain Medications: A Conundrum for Patient and Provider](#)
- [SETMA's letter with Inclusions sent to 105 Pharmacies About e-Prescribing](#)

### **Transforming Your Practice - Patient-Centric Care**

- **The following are links to some of our “stories:”**
  - [Paternalism or Partnership - the Dynamic of the PC-MH](#)
  - [Learning From One’s Mistakes](#)

- [Medical Home Poster Child](#)
  - [Patient Centered Medical Home Poster Child: An Update after Five Years of Treatment in a Medical Home](#)
  - [Evolution of Health Care](#)
  - [Homicidal Threat to Reciprocal Caring](#)
  - [Medical Home Pilgrimage - Stories](#)
- [Medical Home Series Two: Part I The Movie -- \*People Will Talk\* \(1951\)](#)
  - [Medical Home Series Two: Part II The Caution Lights](#)
  - [Citadel - A 1937 Introduction to the Spirit of Patient-Centered Medical Home](#)
  - [Paternalism or Partnership: The Dynamic of the Patient-Centered Transformation](#)
  - [What is patient-centered communication? Have you really addressed your patient's concerns?](#)
  - [SETMA 8.20.13 Provider Training -- Health Affairs 2.14.13 -- Patient Engagement](#)
  - [Hospital Consumer Assessment of Healthcare Providers and Systems \(HCAHPS\): Tutorial for SETMA's Internal HCAHPS Survey](#)
  - [The Conversation Project - IHI and Maureen Bisognano](#)
  - [Patient and Family Engagement: Part I](#)

### **Transforming Your Practice - Nursing Home**

- [EPM Tools - Nursing Home](#)
- [Nursing Home Suite of Templates Tutorial](#)
- [Nursing Home Guidelines for Care Tutorial](#)
- [Tutorial for SETMA's Deployment of the Texas Department of Aging and Disability Services' Reduction of Antipsychotic Medications Toolkit](#)
- [Nutrition Assessment Tutorial](#)
- [Skin Care Tutorial](#)
- [Hydration Assessment Tutorial](#)
- [Fall Risk Tutorial](#)
- [Depression Tutorial](#)

### **Medical Home SETMA, LLP The Story and the Ideals**

- [Medical Home](#)

### **Medical Home - Display and Explanation of SETMA's Patient-Centered Medical Home Tools**

- [Display and Explanation of SETMA's Patient-Centered Medical Home Tools](#)