



## HCAHPS Internal Audit

Discharge Date(s): 01/01/2014 through 03/31/2014

Hospital	Attending	Explain Care		Answer Questions		Listen W/O Interruption		Ask If Help Needed		Symptoms In Writing		Understood		Courtesy And Respect			Encounters
		Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Always	Sometimes	Not At All	
Baptist Hospital	Anwar, Syed	85%	8%	85%	8%	92%	0%	85%	8%	92%	0%	92%	0%	92%	0%	0%	13
	Curry, Marissa	100%	0%	100%	0%	100%	0%	0%	100%	100%	0%	100%	0%	100%	0%	0%	1
	Deiparine, Caesar	83%	10%	78%	12%	80%	12%	78%	15%	85%	7%	85%	7%	90%	0%	0%	41
	Holly, James	67%	33%	67%	33%	67%	33%	100%	0%	100%	0%	33%	0%	67%	0%	0%	3
	Le, Phuc	94%	3%	94%	3%	94%	3%	88%	9%	94%	3%	94%	3%	91%	6%	0%	32
	Leifeste, Alan	91%	4%	89%	6%	91%	4%	89%	6%	89%	6%	91%	4%	91%	2%	2%	53
	Qureshi, Absar	79%	7%	86%	0%	86%	0%	79%	7%	86%	0%	86%	0%	86%	0%	0%	14
	Thomas, Michael	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	0%	1
	Unknown	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	0%	5
<b>Totals</b>		<b>88%</b>	<b>6%</b>	<b>87%</b>	<b>7%</b>	<b>88%</b>	<b>6%</b>	<b>85%</b>	<b>9%</b>	<b>90%</b>	<b>4%</b>	<b>89%</b>	<b>4%</b>	<b>90%</b>	<b>2%</b>	<b>1%</b>	<b>163</b>
Baptist Rehab	Leifeste, Alan	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	0%	1
	Qureshi, Absar	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	0%	1
	<b>Totals</b>	<b>100%</b>	<b>0%</b>	<b>100%</b>	<b>0%</b>	<b>100%</b>	<b>0%</b>	<b>100%</b>	<b>0%</b>	<b>100%</b>	<b>0%</b>	<b>100%</b>	<b>0%</b>	<b>100%</b>	<b>0%</b>	<b>0%</b>	<b>2</b>
Christus St. Elizabeth	Aziz, Muhammad	76%	18%	76%	18%	76%	18%	71%	24%	94%	0%	88%	6%	88%	6%	0%	17
	Halbert, Dean	94%	0%	94%	0%	94%	0%	94%	0%	88%	6%	88%	6%	94%	0%	0%	16
	Murphy, Vincent	93%	7%	93%	7%	93%	7%	87%	13%	93%	7%	93%	7%	93%	0%	0%	15
	Palang, Ronald	83%	17%	83%	17%	92%	8%	92%	8%	100%	0%	100%	0%	92%	8%	0%	12
	Qureshi, Absar	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	0%	1
	Unknown	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	0%	2
<b>Totals</b>		<b>87%</b>	<b>10%</b>	<b>87%</b>	<b>10%</b>	<b>89%</b>	<b>8%</b>	<b>86%</b>	<b>11%</b>	<b>94%</b>	<b>3%</b>	<b>92%</b>	<b>5%</b>	<b>92%</b>	<b>3%</b>	<b>0%</b>	<b>63</b>
Dubuis	Aziz, Muhammad	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	0%	1
<b>Totals</b>		<b>100%</b>	<b>0%</b>	<b>100%</b>	<b>0%</b>	<b>100%</b>	<b>0%</b>	<b>100%</b>	<b>0%</b>	<b>100%</b>	<b>0%</b>	<b>100%</b>	<b>0%</b>	<b>100%</b>	<b>0%</b>	<b>0%</b>	<b>1</b>



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		Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Always	Sometimes	Not At All	
SET Medical Center	Leifeste, Alan	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	0%	1
	Qureshi, Absar	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	0%	1
	Shepherd, James	50%	25%	50%	25%	50%	25%	50%	25%	50%	25%	50%	25%	75%	0%	0%	4
	Thomas, Michael	82%	11%	80%	11%	82%	9%	71%	20%	88%	3%	88%	3%	88%	2%	0%	65
<b>Totals</b>		<b>80%</b>	<b>11%</b>	<b>79%</b>	<b>11%</b>	<b>80%</b>	<b>10%</b>	<b>70%</b>	<b>20%</b>	<b>86%</b>	<b>4%</b>	<b>86%</b>	<b>4%</b>	<b>87%</b>	<b>1%</b>	<b>0%</b>	<b>71</b>

### Encounters Not Completed

Prison Inmate	Patient Refused	Nursing Home/Rehab	Unable To Contact	Not Discharged/Inpatient
8	76	171	359	36