



HCAHPS Internal Audit

Discharge Date(s): 08/01/2013 through 08/31/2013

Hospital	Attending	Explain Care		Answer Questions		Listen W/O Interruption		Ask If Help Needed		Symptoms In Writing		Understood		Courtesy And Respect			Encounters
		Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No	Always	Sometimes	Not At All	
Baptist Hospital	Anwar, Syed	83%	0%	83%	0%	83%	0%	83%	0%	83%	0%	83%	0%	83%	0%	0%	6
	Deiparine, Caesar	78%	22%	100%	0%	100%	0%	78%	17%	78%	22%	78%	22%	94%	6%	0%	18
	Holly, James	89%	11%	92%	8%	89%	8%	81%	19%	81%	19%	81%	19%	92%	3%	6%	36
	Le, Phuc	86%	7%	86%	0%	93%	0%	79%	14%	93%	0%	93%	0%	93%	0%	0%	14
	Leifeste, Alan	90%	10%	100%	0%	100%	0%	90%	10%	90%	10%	90%	10%	100%	0%	0%	10
	Qureshi, Absar	75%	25%	88%	12%	88%	12%	88%	12%	75%	25%	75%	25%	100%	0%	0%	8
	Unknown	67%	33%	67%	33%	67%	33%	67%	33%	33%	67%	33%	67%	67%	0%	33%	3
Totals		84%	14%	92%	5%	92%	5%	81%	16%	81%	17%	81%	17%	93%	2%	3%	95
Baptist Rehab	Deiparine, Caesar	0%	100%	0%	100%	0%	100%	0%	100%	100%	0%	100%	0%	0%	0%	100%	1
	Unknown	100%	0%	100%	0%	100%	0%	100%	0%	0%	100%	0%	100%	0%	100%	0%	1
Totals		50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	50%	0%	50%	50%	2
Christus St. Elizabeth	Aziz, Muhammad	68%	26%	95%	0%	95%	0%	79%	16%	58%	37%	58%	37%	89%	5%	0%	19
	Halbert, Dean	80%	10%	90%	0%	90%	0%	60%	30%	70%	20%	70%	20%	90%	0%	0%	10
	Murphy, Vincent	100%	0%	100%	0%	100%	0%	0%	100%	0%	100%	0%	100%	0%	0%	0%	1
	Palang, Ronald	86%	14%	86%	14%	86%	14%	71%	29%	86%	14%	86%	14%	100%	0%	0%	7
Totals		76%	19%	92%	3%	92%	3%	70%	24%	65%	30%	65%	30%	92%	3%	0%	37
SET Medical Center	Shepherd, James	100%	0%	100%	0%	100%	0%	83%	17%	83%	17%	83%	17%	100%	0%	0%	6
	Thomas, Michael	92%	8%	100%	0%	100%	0%	92%	8%	92%	8%	92%	8%	100%	0%	0%	12
	Unknown	83%	17%	100%	0%	100%	0%	100%	0%	83%	17%	83%	17%	100%	0%	0%	6
Totals		92%	8%	100%	0%	100%	0%	92%	8%	88%	12%	88%	12%	100%	0%	0%	24

Encounters Not Completed



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Prison Inmate	Patient Refused	Nursing Home/Rehab	Unable To Contact	Not Discharged/Inpatient
1	18	69	65	19