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Contributing to the library required for the success of TCPI, December 2, 2015

The depth and breath of materials needed for success with the TCPI is daunting. This communication is intended to contribute to the library which will be required for this task. It is not represented as "the" answer, but as "an" answer and as an illustration of how to succeed in practice transformation. It is envisioned as a resource and not as a textbook.

Ideally, rather than being pored over, the best use may be to catalogue this material for future reference. The six-part description of the answers to the Fierce Health IT, healthcare writer's questions may be a good entrance point and may stimulate interest in more of the materials.

It must be noted and remembered, that there is a danger of requiring everyone to do everything the same way every time. While standard setting and evaluation are made easier, such regimentation may stifle the generative and creative power of innovation and transformation. A balance to this is seen below in an article about the value of accreditation. This caution is not an absolute but its implications should not be ignored.

In my response to the joint CMS/ONC, April, 2015 meeting about "Health IT to support ACOs and Group Reporting," (see <http://www.jameshollymd.com/Letters/health-it-to-support-acos-and-group-reporting#13>), this concept was addressed more fully.

The following are introductory concepts about transformation.

<http://www.jameshollymd.com/epm-tools/Automated-Team-Tutorial-for-the-EMR-Automated-Team-Function> -- The ultimate imperative of clinical decision support and electronic patient management.

<http://www.jameshollymd.com/your-life-your-health/process-analysis-and-how-many-tasks-can-you-get-a-provider-to-perform-at-each-encounter> -- Solving problems and transforming team work

<http://www.jameshollymd.com/Letters/teaching-tool-for-pc-mh-course-patient-care-activation-engagement> -- an example of creative tension in action

<http://www.jameshollymd.com/the-setma-way/setma-model-of-care-pc-mh-healthcare-innovation-the-future-of-healthcare> -- a description of SETMA's Model of Care

Based on having read the following article a health care writer for Fierce Health IT submitted a series of questions to SETMA about Clinical Decision Support Tools:

http://www.hfma.org/Leadership/Archives/2012/Fall-Winter_2012/Building_Effective_Clinical_Decision_Support/

The following is a link to the above noted questions and SETMA's answers:

<http://www.jameshollymd.com/Letters/response-to-alicia-caramenicos-questions-for-fiercehealthit-interview> -- Included in this response to these questions are the following:

1. Clinical Decision Support Tools Developed and being used by SETMA -- Tutorials for Ambulatory Care -- 20 distinctive tools (only a sampling)
2. Hospital Based Tools -- Tutorials for six tools including SETMA's replacement for the old "discharge summary" with the transition of care document entitled, "Hospital Care Summary and Post Hospital Plan of Care and Treatment Plan." In the past 7 years, SETMA has discharge 39,340 patients from the hospital. 96.5% of the time the Transition of Care document and the PCPI Transition of Care Quality Measurement Set audit was completed before the patient left the hospital.
3. The Joint Commission's conclusion about SETMA: "Look at this. Everything they do is founded on a philosophical foundation. They know 'what they are doing,' but more importantly, they know why they are doing it."
4. The MacColl Institute in the Robert Wood Johnson Foundation's site visit when SETMA was selected as one of 30 exemplar practices for the LEAP study, said of SETMA, "We were surprised to see how centrally and essentially electronics are positioned into SETMA and how all things are driven by the power of electronics. The wedding of the technology of IT with clinical excellence and knowledge is a marvel. We find the communication and integration of the healthcare team through the power of IT to be novel."
5. Under "Keys to Success," SETMA identified 10 principles for building a practice and an electronic patient management system and 14 practices required for effective team building.
6. The description of a "Celebratory Spirit" within the organization is addressed.

Preparation for the TCPI meeting

<http://www.jameshollymd.com/Letters/acceptance-of-invitation-to-address-the-transforming-clinical-practice-initiative-at-cms>

<http://www.jameshollymd.com/Letters/cmss-transforming-clinical-practice-initiative>

The Power of the Health Care Team in the contest of regulatory pressure

<http://www.jameshollymd.com/Letters/value-and-power-of-the-healthcare-team-answering-dr-amy-townsend-imperative>

<http://www.jameshollymd.com/Letters/transmittal-letter-of-the-value-and-the-power-of-the-healthcare-team>

<http://www.jameshollymd.com/Letters/an-opportunity-for-growth-remembering-and-learning-out-of-conflict-comes-creativity>

The Value of Accreditation

<http://www.jameshollymd.com/Letters/place-and-spirit-of-accreditation-activities-for-improving-healthcare>

The Value of Data Analytics.

<http://www.jameshollymd.com/Letters/the-importance-of-data-analytics-in-physician-practice>

I hope this proves to be helpful and that it stimulates us to create a TCPI library accessible by all.

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