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TCPI, Director, Center for Clinical Standards and Quality, CMS

We just said hello at the meeting in Baltimore. I am from Natchitoches -- 50 years ago. My practice is Southeast Texas Medical Associates, LLP (SETMA, www.jameslhollymd.com). Our credentials are:

- 1. 47 Providers
- 2. EMR use for 19 years
- 3. PC-MH and Ambulatory Care accredited by NCQA, AAAHC, URAC and Joint Commission.
- 4. One of 30 Exemplar practices in the Robert Wood Johnson Foundation Leap study.
- 5. PQRS participation
- 6. 50% of revenue from capitation and quality bonuses
- 7. Ending 7th year of public reporting by provider name on over 300 quality metrics
- 8. Davies Award, Stories of Success and Physician Leader IT Award recipients.
- 9. Many physicians hold adjunct and or clinical academic appointments
- 10. Meaningful Use 1 and 2
- 11. AHRQ posted our LESS Initiative on their Innovation Exchange.
- 12. In 2011, through RTI International, CMS analyzed SETMA's fee-for-service patients for 3 years for total cost, quality, and coordination, with very positive results.

We are heavily involved in data analytics, clinical decision support and chronic disease management. We utilize the same EMR in the clinic, three hospitals, 25 long term residential facilities. We have successfully addressed ethnic disparities in diabetes and hypertension. We are addressing behavioral health with integrated psychiatry and counseling services. With the results of analytics, we have instituted success changes.

Everything we do is posted on our website; the following links give some insights to our work:

http://www.jameslhollymd.com/medical-home/display-and-explanation-of-setmas-patient-Centered- medical-home-tools -- with hyperlinks, we outline our PC-MH work and our patient stories.

<u>http://www.jameslhollymd.com/letters/Robert-Wood-Johnson-Foundation-PCT-LEAP</u> -- this document addresses SETMA's philosophy of quality metrics.

http://www.jameslhollymd.com/your-life-your-health/process-analysis-and-how-many-tasks-can-you-get-a-provider-to-perform-at-each-encounter -- empowering provides with electronics to make their work easier and more satisfying

http://www.jameslhollymd.com/In-The-News/popup-Health-Exec-Comment -- Coupled with an endorsement of the quality of SETMA's website, there is a link to outer "Automated Team" which we believe will reduce the work load on primary care by 30% allowing more time for patient activation and engagement.

The following is part of an extensive discussion about health care team members and their roles

http://www.jameslhollymd.com/Letters/value-and-power-of-the-healthcare-team-answering-dr-amy-townsends-imperative -- there is a major opportunity for dialogue with CMS concerning standards and rules about healthcare team members' roles and functions.

Critical to transformation is the timely recognition of generative, seminal moments. This is the May, 1999 transformative events in SETMA:

http://www.jameslhollymd.com/Your-Life-Your-Health/pdfs/may-1999-four-seminal-events-in-setmas- history.pdf

The following illustrates our process analysis, development and innovation:

http://www.jameslhollymd.com/your-life-your-health/process-analysis-and-how-many-tasks-can-you-get-a-provider-to-perform-at-each-encounter

No doubt such a note will strain your time, but it does give opportunity for the beginning of a dynamic between CMS and a practice which is 80% Medicare Advantage ACO and Medicare Fee-for-service.

Thank you for your interest.

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