

## **James L. Holly, M.D.**

**Delegation of Healthcare Executives from China:  
Third Visit and the Transforming Clinical Practice Initiative Library  
By James L. Holly, MD  
Your Life Your Health  
*The Examiner*  
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On June 16, 2016, SETMA received the following note from our friends in China. They have previously made two visits to SETMA and as this notes indicates they want to visit a third time. The note stated:

“Dr Holly, since our last meeting a half year has past. During that period, we have made more study on the “SETMA PCMH Bible” that you shared with us and have introduced it to China’s family physician founder – Dr Gu Yuan. She is the president of the Expert Committee of Family Medicine of China. Dr Gu Yuan has led China’s family physician association over the past 20+ years. She has very broad and strong influence in China primary care. After the introduction, she has been highly impacted by SETMA’s model and would like to visit SETMA and have a deep discussion with you.

“Right now I’m planning a US trip in July for my core team and Dr Gu Yuan (total of 11 people). If it’s convenient for you, we expect to visit SETMA during July 18-20th, take SETMA as the role model of US primary care and compare it with China’s primary care. We expect a deep discussion with you and your friends and wish to explore a long-term cooperation opportunity with you. In September 6-10th, we are planning China-US primary care transformation Forum in China (Chengdu city), we hope to invite you to visit us and speak to China’s primary care leaders.”

The “SETMA PCMH Bible” referred to above is the note book present to each of the visitors in June, 2014. The following is a picture of the cover.



China Electronics Technology Group Corporation (CETC)  
&  
Shanghai Municipal Government

Delegation Visit to  
Southeast Texas Medical Associates, LLP (SETMA)  
June 12, 2014  
2929 Calder Suite 205  
Beaumont, Texas 77702  
[www.setma.com](http://www.setma.com)

Presented by

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On July 3, 2016, we received the following details of the agenda our visits would like to follow:

This is a list of the China attendees:

1. Gu Yuan, The founder of China Family Physicians
2. Li Yongwei, Internal Medicine, Dr Gu Yuan's Assistant
3. Huang Yanli, Wuhou Healthcare Bureau, Director, Innovation Center
4. Luo Xiaolu, Wuhou Healthcare Bureau, Director, Tiaoshanta Community Healthcare Center
5. Ma Xidian, Wuhou Healthcare Bureau, Director, Jitou Community Healthcare Center
6. Huang Lei, Wuhou, Director, Healthcare Bureau, CDC
7. Liu Jingwei, CETC-SS, Director, Healthcare Transformation innovation Center
8. Hao Jiaping, CETC-SS, Healthcare Business Analyst
9. Chen Chaoyang, CETC-SS, Diabetes Doctor

The following is the agenda presented by our Chinese visitors for their two-day visit.

“Day 1:

- SETMA's experience on PCMH Transformation
- How SETMA leverage evidenced-based medicine
- How SETMA make Quality management and improvement system

“Day 2:

- SETMA's patient engagement and experience
- How SETMA leverage big data and IT system
- Future cooperation and potential China visit discussion

“The above topics are just for your reference, we welcome your comments and adjustments. The most important thing is that the whole team sincerely expects to get your guidance on primary care transformation.”

### **SETMA's Preparation for this visit**

In December, 2015, SETMA was invited by the Centers for Medicare and Medicaid Services (CMS) to participate in a meeting for the advancement of Health and Human Services' (HHS) and CMS's TCPI program. At the end of that conference, those invited to attend as leaders were invited to present an "Ask and Offer."

The "Ask" was for the participants to tell CMS what they need from CMS and the "Offer" was what the leadership could provide to CMS within the next sixty days, which would advance the program. The program's goal was to facilitate 140,000 physicians in transforming their practices to succeed in the changes coming to CMS over the next several years.

SETMA's "Offer" was a library for the Transforming Clinical Practice Initiative (TCPI). Below is a picture of printed set of TCPI Library with display of four SETMA awards.

## SETMA's Offer -- TCPI Library

SETMA's "offer" was a library for the TCPI program. In forty days, SETMA completed the promise to CMS. It can be seen on SETMA's website at [www.jameslhollymd.com](http://www.jameslhollymd.com) at the following link: [Transforming Your Practice - Introduction to SETMA's TCPI Library](#). This material is also linked by CMS to a much larger website maintained by HHS.

China's interest in SETMA is to learn more about Patient-Centered Medical Home (PC-MH). (Note: SETMA is the only practice in American to have achieved PC-MH recognition and/or accreditation from NCQA, 2010-2019; AAAHC, 2010-2017, URAC, 2014-2017 and the Joint Commission, 2014-2017).

SETMA has just completed the re-accreditation process for our Clinical Laboratory with the Joint Commission and recognition by NCQA for Patient-Centered Medical Home (2014 Standards). SETMA has had NCQA recognition from 2010 through 2019.

In preparation for this third visit, SETMA determined to present each of the eight members of the Chinese delegation with a copy of SETMA's TCPI Library. We began the process having no idea the magnitude of what we proposed. When we finished printing the first copy of the library and preparing Indices and dividers for each section of each volume, we discovered that we had over 3,500 pages of material which occupied eight three-inch binders plus one four-inch binder.

Obviously, it is impractical for our visitors to take this amount of information home with them and the task of producing 8-15 sets of such notebooks would be enormous. As a result, we completed one nine-volume set of binders and are presenting each of our visits with a USB drive with a copy of the entire library on each.

The attached picture is of the notebooks. This material has been on our website for the last seven months and we are willing to provide a USB drive to anyone who has use for it. SETMA's hope is to contribute to the advancement of healthcare in America, as we continue to transform our own practice.

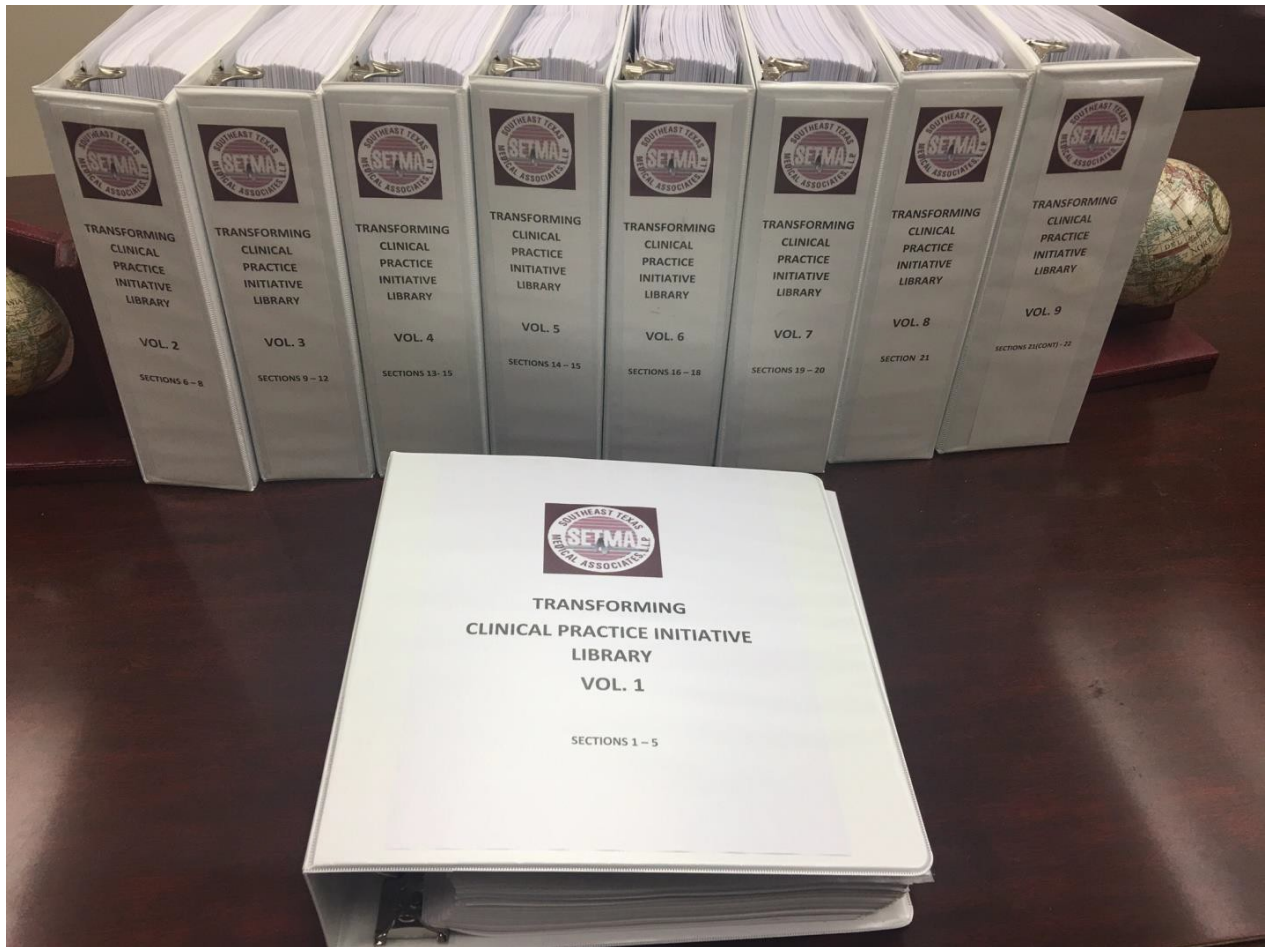
The awards pictured below are:

1. **Microsoft (MS) Healthcare Users Groups (HUG) Clinic of the Year Award, 2003**
2. **HIMSS Davies Award for Excellence in EMR, 2005** -- Since 1994, the HIMSS Nicholas E. Davies Award of Excellence has recognized outstanding achievement of organizations who have utilized health information technology to substantially improve patient outcomes while achieving return on investment. The Davies Awards program promotes EHR-enabled improvement in patient outcomes through sharing case studies and lessons learned on implementation strategies, workflow design, best practice adherence, and patient engagement.
3. **Healthcare Information and Management Services Society (HIMSS), National Physician IT Leadership Award, 2012**
4. **PC-PCC Practice Patient-Centered Medical Home Award, 2014**



5.





When this article is published, this two-conference will have ended. It is hoped that it will contribute to the continued collaboration with SETMA and China and the many other US Healthcare organizations which are working with China to help improve their healthcare system, including Richard Jackson, MD, formerly of Joslin Diabetes Center, Maureen Bisognano President Emerita and Senior Fellow, Institute for Healthcare Improvement (IHI) and Dr. Azhar Ali, who leads IHI's work in China.